EmpiRx Health Member Portal

Getting Started & Knowing Your Options:

Registration is easy! Along with your ID card, you will need some basic member information, including a phone number and an email address. Head to http://www.empirxhealth.com/members/ and select "Member Login" in the upper left corner of the screen. Select "Register Here" at the bottom of the screen, and input your information. Once you're set up, you will have access to your:

- Plan coverage details and copay information
- Network pharmacy finder
- Mail service access to request refills and check order status
- Updated preferred medication list
- Drug comparison pricing tool to identify lower cost alternatives
- Drug information
- Recent personal drug utilization history including the amount you have paid and what the plan has paid on your behalf. This is helpful for year-end tax purposes.

Features:

Drug Pricing: Using the Drug Pricing feature, you have the ability to view drug coverage and pricing information related to a specific medication. By entering the drug name, the system will provide a list of drugs to choose from. For your drug to be priced, enter the quantity and day supply. Finally, select a network pharmacy. EmpiRx Health partners with over 68,000 pharmacies nationwide including all pharmacy chains. Once a pharmacy is selected, the price of the medication is provided showing your co-payment amount, plan cost and total medication cost. If there are generics or lower-cost alternatives available, these options are highlighted.

Pharmacy Locator: Search for participating pharmacies by name, city, state, or zip code. You can also search for pharmacies based on your location and find network pharmacies within a specified radius.

Claims History: Access your claims history by date range, therapeutic category, drug, quantity, day supply, copay and cost to the plan, pharmacy, and prescriber.

Benefit Coverage Details: With this function, you can view your pharmacy benefit coverage information, including copayments and exclusions.

Deductible and Out-of-Pocket limits: You can view your pharmacy claim deductible and out-of-pocket information, including limits and current accumulation status.

Drug Information Center: This feature provides additional information about drug regimen. You can search by brand or generic drug name to find its uses, dosage, warnings, and image. To compare for drug interactions, look up your medications and add them to the Pill Box.

Mail Order: Mail members can order refills and track prescription status at your convenience. If an email address is provided, an email notification will be sent out once the prescription is shipped and when it can be expected at your doorstep.