

## Mail Order Pharmacy

Your prescriptions delivered  
to your doorstep

The EmpiRx Health mail order pharmacy, Benecard Central Fill, is available to you for maintenance medications. Typically, prescriptions filled through mail order include medications used to treat chronic conditions that are written for up to a 90-day supply, plus refills. Prescriptions that you need to use right away should always be taken to your local pharmacy.

To begin receiving your medication through mail order, call EmpiRx Health Member Services for assistance in transferring your current prescription(s). You can also have your physician submit your prescription(s) electronically to Benecard Central Fill or fax your prescription to 1-888-907-0040. Be sure that your physician includes the following:

- Cardholder name
- ID number
- Shipping address
- Patient's date of birth

Only prescriptions faxed from a doctor's office will be accepted via fax.

To order refills, you have three options:

- **Internet:** Visit [www.empirxhealth.com](http://www.empirxhealth.com). If you have not yet registered, click on Register. If you are a registered user, log in and select Mail Order.
- **Phone:** Call Member Services toll-free, 1-877-241-7123, 24 hours a day, 7 days a week and use the prompts to order your refills. Have your identification number and credit card information ready.
- **Mail:** Send the Refill Request Order Form provided with your last shipment back to Benecard Central Fill mail service in the pre-addressed envelope.

### **EmpiRx Health does NOT automatically refill your prescriptions.**

To avoid delays, always include the appropriate copayment (if applicable) when your order is placed. Visa, MasterCard, Discover, or American Express and debit cards are accepted. You may also pay by check or money order made payable to Benecard Central Fill at 5040 Ritter Rd, Mechanicsburg, PA 17055. Please do not send cash. Please allow up to two weeks for delivery. Emergency prescriptions can be expedited at an additional charge.